



# Radically Personalised Shared Care

## A future state prototype for Out-of-Home Care

### The Driving Principles

Achieving great outcomes for Children and Young People requires us to embed these principles from strategy through to ground level practice.

- Radically Personalised:** The experience for each child is driven by their personal needs and preferences with a view to the time they are no longer in care. We are flexible enough to change ourselves to deliver choice and control.
- Connected by Default:** We cannot support children if we do not also support families and communities – Out-of-Home Care is shared care, and Parkerville Sally speaks to engage ourselves to facilitate family connection.
- Embedded Culture:** Respect for and connection to Aboriginal Culture is central to our work and is given equal weighting to clinical practice.
- Heart First, then Head and Hands:** Radically personalised shared care cannot be achieved without a strong skilled workforce with aligned values, and responsive systems to support them.

### The Key Components

This model includes four key components that enable a radically personalised shared care experience for Children and Young People.

- 1. Personalised Supports** – The people involved in providing OHC are able to adapt methods, plans and environments to meet the needs of individual children and young people.
- 2. Connection Planning** – Each child has an plan for the way that they connect with the important family or community members who are in their life, or who could be.
- 3. Family Link Worker** – A new role, designed to do the creative work necessary to enable deep connection of Children with Family, whilst mitigating risk. The role responsible for facilitating connection with family and children, but also with staff.
- 4. The Mundahring Balджа** – A centre for focusing on the people doing the work from recruitment through to their successful practice. The driver for the new and traditional capabilities necessary for the realisation of Radically Personalised Shared Care

### Reading this map

The Map, or Blueprint, is the outcome of a co-design process involving over 100 people with a stake in the care ecosystem, including young people, families, carers, community group representatives and survivors of the Stolen Generation.

It describes a new potential model for Parkerville's Out-of-Home Care (OHC) services. It illustrates how the model might work by following the journey of Torji and his carer, Sally. Torji and Sally are fictional – aim fictional characters based on our experience of people who are involved in the OHC system.

We know that every Child and every situation will be different, and in a Radically Personalised model, the way we implement the model changes according to each Child whilst staying true to the principles.

This story focuses on Family Group Homes but the principles and practices are also intended to apply to Foster Care placements, though they will need to be adapted for that context.

