

Living well in my community



Working with the neighbourhood health team



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Connecting into the health, care and wider system

"I know where to go for support with my health and feel welcome to drop in to the neighbourhood team when I need to, not just in a crisis"

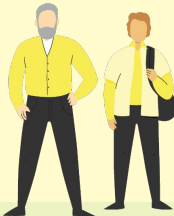


"I feel listened to and supported to focus on what matters to me and we make a shared plan of action that feels right for my life"



"I'm supported to move at my own pace, build on my strengths, and shape support around the people and relationships that matter to me, so i can live the life i want to lead"

"I feel part of a thriving community and know where to turn for help. If I need support with housing, finances or work, I'm introduced to someone who can help"



"The team is easy to find in familiar, welcoming places. I'm greeted with warmth and trust that they'll listen, understand who I am, and see the strengths I bring."

"The team spends time getting to know my hopes and fears, what's impacting my health and how it is impacting my life"

"If I need some extra care or support, I'm introduced to other members of the team, who work together to make sure I don't have to fill in new forms or repeat my story"



"The team support me to achieve my goals. We review and adapt support, together making sure it meets my needs, especially if things in my life change"

"The team openly invites feedback and makes me feel safe to be honest. They let me know what they're doing to improve"

"We work as a community, clinical and social care team of teams, building trusted relationships in the community so that we can respond early to keep people well"

"As a team we are supported and empowered to grow new shared practice which focuses our energy on what improves outcomes for people and tackles inequalities in communities "



"Together we regularly collect data and feedback and reflect on how we are working together, with people and our partners, always considering the quality of care and support"

"We nurture a culture of continuous learning and feel empowered to test new ideas, adapt our practice, and grow together"

"We're supported to work towards shared outcomes and are held to account by a governance that helps us see what's working, tackle inequalities, and share responsibility for impact"

The team draws on specialist advice and wider expertise to keep support joined up, prevent crises, and help people stay well at home.

The team nurtures trusted relationships across health, care and community services so that people can be connected quickly to the right help when they need it.



The team plays an active part in shaping a system that learns from local practice, shares insight, and works together to improve outcomes for all communities"

"The team is part of a connected local system striving to build conditions for people to live well and participate in vibrant neighbourhoods"